

**From:** [Dawn Kirby](#)  
**To:** [Benbow, Gene](#)  
**Subject:** Re: 87942-1  
**Date:** Wednesday, July 10, 2013 1:06:57 PM  
**Attachments:** [PestConnect Instruction Manual - Q3 Release 2012 USA versionFINAL\\_SUBLABELB.pdf](#)  
[RADAR booklet not connect\\_USAversionFINAL\\_SUBLABELA.pdf](#)  
[RADAR connect label USA USsizepaper.pdf](#)

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Hi Gene

Labels for RADAR attached.

Hope this is okay.

Off home now, but back in the office tomorrow if you need anything else.

Regards

Dawn

Dawn Kirby  
Senior Regulatory Manager

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On 10 July 2013 17:32, Benbow, Gene <[Benbow.Gene@epa.gov](mailto:Benbow.Gene@epa.gov)> wrote:

Hi Dawn,

Sorry to bother about this, but can you label each sublabel as "sublabel A" and the other as "sublabel B"?

For the RADAR Operator's Manual I have a red box that reads "Sublabel A" on it....can you do the same for the PestConnect Manual with "sublabel B"? I know John will ask for this if I give it to him so it would be good to capture this now.

I have you other forms from you email earlier – thank you for sending those.

Thanks,

Gene Benbow

Biologist, EPA

Insecticides-Rodenticides Branch

Registration Division

<http://epa.gov/pesticides/>

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**From:** Dawn Kirby [mailto:[dawn.kirby@rentokil-initial.com](mailto:dawn.kirby@rentokil-initial.com)]

**Sent:** Wednesday, July 10, 2013 11:08 AM

**To:** Benbow, Gene

**Subject:** Re: 87942-1

Hi Gene

Please find documents attached.

Let me know if you need anything else.

Kind regards

Dawn

Dawn Kirby

Senior Regulatory Manager

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On 8 July 2013 12:17, Benbow, Gene <[Benbow.Gene@epa.gov](mailto:Benbow.Gene@epa.gov)> wrote:

Hi Dawn,

Can you email me the 8570-1 form and the cover letter you sent in for this amendment? For  
whatever reason I seem to have misplaced those 2 items and I need to keep those with the  
product file.

Sorry! Once you can send me those I'll get the label to John for signature.

Thanks,

Gene Benbow

Biologist, EPA

Insecticides-Rodenticides Branch

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**From:** Dawn Kirby [mailto:[dawn.kirby@rentokil-initial.com](mailto:dawn.kirby@rentokil-initial.com)]

**Sent:** Friday, June 28, 2013 5:44 AM

**To:** Benbow, Gene

**Subject:** Re: 87942-1

Dear Gene

Final version of the RADAR Pest Connect manual (sub-label B), attached.

Thank you for your assistance, and help with the amendments.

Kind regards

Dawn Kirby

Senior Regulatory Manager

Rentokil Initial

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On 27 June 2013 18:18, Benbow, Gene <[Benbow.Gene@epa.gov](mailto:Benbow.Gene@epa.gov)> wrote:

Hi Dawn,

No problem – I've read through the changes and all but one look fine to me (#16 is fine – the explanation makes sense now. Thank you!).

The revised text “this manual is based on the latest information and is provided subject to alteration” needs to be deleted. Any changes made to a pesticide label (other than very minor edits permitted under “non-notification” spelled out in PRN 98-10) need to be submitted to EPA for approval. The way it currently reads suggests that Rentokil can make changes to the label *at will* without submitting labeling to EPA – which is not permitted under FIFRA.

I think I understand what you are getting at, which is that the manual may need to be updated periodically – and the idea that the manual is not “set in stone”, but this is true of all pesticide labels, making the statement unnecessary.

I hope this makes sense – if you can make this change I'll get the label to John for signature!

Thank you,

Gene Benbow

Biologist, EPA

Insecticides-Rodenticides Branch

Registration Division

<http://epa.gov/pesticides/>

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**From:** Dawn Kirby [mailto:[dawn.kirby@rentokil-initial.com](mailto:dawn.kirby@rentokil-initial.com)]

**Sent:** Thursday, June 27, 2013 1:01 PM

**To:** Benbow, Gene

**Subject:** Re: 87942-1

Dear Gene

Thank you for sending through the comments for the PestConnect sub-label.

Apologies for the short delay - I need to get some clarification about comment (8)

in your email below.

Attached is a clean copy of the PestConnect sub-label, with the specified changes made.

See below for some addition information in response to comment (8). The sub-label was not amended in accordance with comment (8), but we can change it if necessary.

Please contact me if you need more information, otherwise I look forward to receiving the authorised copies of the new RADAR labels.

Thank you for your prompt attention regarding this application.

Dawn

Dawn Kirby

Senior Regulatory Manager

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On 19 June 2013 18:39, Benbow, Gene <[Benbow.Gene@epa.gov](mailto:Benbow.Gene@epa.gov)> wrote:

Thank you Dawn! I have just a few label comments for the new sublabel for PestConnect:

1. On the front panel please delete "We reserve the right to change the construction and/or configuration....". These type of changes would have to be reviewed by the Agency. The same thing would apply to any rodenticide bait sold with a bait station (i.e. changes to either the bait or station would have to be reviewed by the Agency).
2. On page 3 please revise "...Technician visits the customer premise's to clear any mice activity" to "Technician visits the customer premise's to clear the RADAR Connect trap...."
3. On page 4 please change "continuous protections" to "continuous protection".
4. On page 5 please change "When an activity" to "When activity".
5. On page 5 please revise "mains" to "AC powered". Actually, go ahead and replace all of the "mains" with "AC powered".
6. On page 10 please revise "so it is important to take time to be happy with the locations you have chosen" to "it is important to position the repeaters in locations that provide a good radio signal".
7. On page 14 please revise "However, radio doesn't like going through metal" to "radio signal doesn't easily pass through metal".
8. On page 16 the statement "It is important to remember that radio waves do not respect building boundaries. Just because a system is all set up in one building won't mean that it will connect that way" reads a bit confusing. I think I understand that you are trying to say that "the system placed in one building may intercept signals from a system placed in *another* building and vice versa". Is that correct? Maybe something like "it is important to remember that signals from one system may affect signals from another system, particularly if the two systems are placed close to each other".

The statement, on page 16 highlights that if PestConnect systems are installed close to each other then the reporting route back to PNOL (Pest Net On Line website) can be via different control panels in different locations depending on site conditions.

The main point to remember is that each detector has a unique bar code which is registered to a particular client and it's specific location on the client's site. In the event that an activation occurs then it does not matter which control panel is automatically selected as the data route back to the PNOL server.

The site installed detectors will always seek out the strongest signal path back to the control panel - so if this is via another local installation then this will not affect the systems ability to register any change of state and report accordingly into PNOL.

Does this clarify the statement? We believe it does not need to be changed - do you agree?

If you can email me a clean label I'll get it to John for stamping! Let me know if you have any questions about these comments.

Thank you,

Gene Benbow

Biologist

Insecticides-Rodenticides Branch

<http://epa.gov/pesticides/>

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**From:** Dawn Kirby [mailto:[dawn.kirby@rentokil-initial.com](mailto:dawn.kirby@rentokil-initial.com)]

**Sent:** Wednesday, June 19, 2013 12:39 PM

**To:** Benbow, Gene

**Subject:** Re: 87942-1

Hello Gene

Here are the Pest Connect Manuals, as requested.

Sub-label A is the manual for RADAR (non-radio version)



Sub-label B is the manual for RADAR (Pest Connect version).

We would supply the correct part according to which version of RADAR we are using.

Thanks for the email. Have a nice day.

Dawn Kirby

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On 19 June 2013 13:59, Benbow, Gene <[Benbow.Gene@epa.gov](mailto:Benbow.Gene@epa.gov)> wrote:

Hi Dawn,

I have your amendment to add a new instruction manual for the "PestConnect"  
unit. I spoke with John about this, and we both think it will be more clear if you  
can provide 2 separate instruction manuals, "sublabel A" for the current (non-  
radio) manual and "sublabel B" for the new PestConnect manual.

If you can email me both manuals, each alternately marked "sublabel A" and  
"sublabel B" on the front page I can review/stamp it for you pretty quickly.

Let me know if you have any questions about this –

Thanks,

Gene Benbow

Biologist

Insecticides-Rodenticides Branch

<http://epa.gov/pesticides/>

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